I am absolutely blown away by the service I have received from the reception staff! It has been at least 4 years since I last saw a GP as my experiences in the past have been nothing but negative. From extremely rude and unhelpful reception staff to dismissive doctors, my whole perception of GP surgeries have always been bad. This was until the staff at St Johns Way, and in particular Joan. Having problems with a hospital prescription, and urgently needing a prescription Joan went above and beyond in helping me. As well as registering me and sorting me out the reception staff have been nothing but a source of empathy and care from the get go! I never normally bother responding to surveys, however after the experience I had, I just needed to say how great they were!